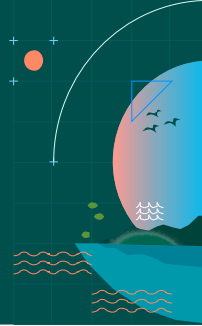**salesforce** architects

Center of Excellence Operating Model

This diagram details how stakeholders work within and across a Center of Excellence (CoE), and how the CoE bridges executive stakeholders and IT.

- Development
- Apps
- Admin
- Release Mgmt

Executive Steering Committee

Budgets and approvals

Center of Excellence

Functional Leadership
- Business outcomes
- Change management
- Training & development

Technical Leadership
- Architectural review
- Release management
- Data stewardship

App Team 1
Delivery Team Capabilities

App Team 2
Delivery Team Capabilities

App Team n
Delivery Team Capabilities

Information Technology (IT)

- Data Governance
- Security
- Service Delivery
- Authentication